

Text with 9-1-1

Text with 9-1-1 is for the Deaf, Deaf-Blind, Hard-of-Hearing and Speech-Impaired

IMPORTANT: You must register your phone to use this service.* Visit: textwith911.ca

You have an emergency



Call 9-1-1 as though you were making a voice call.



Do not text until you get a text message from the 9-1-1 operator.

The 9-1-1 operator will text and ask if you need:



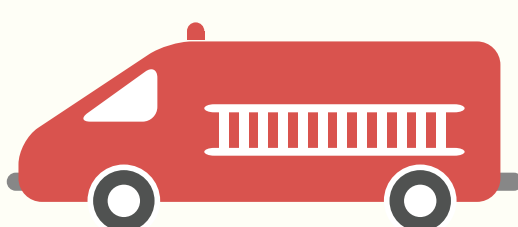
Answer the 9-1-1 operator's questions



What is your emergency?

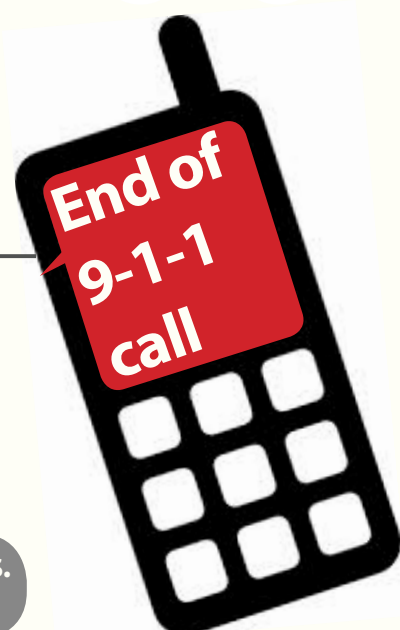
House on fire

HELP is on the way



Do not hang up until the 9-1-1 operator tells you to

You will receive a text when the 9-1-1 call is over



*Text with 9-1-1 is currently only available in select service areas. Visit textwith911.ca for more information.

T9-1-1 is for the Deaf, Deaf-Blind, Hard-of-Hearing and Speech Impaired. Registration is also available to family members of the DHHSI.

***Want to register for Text with 9-1-1?
Here is a checklist to help get
you started:***

- Check to make sure your cellphone can make voice calls and send/receive text messages?**
If you don't know, ask your cellphone company

- Confirm you live in an area that has Text with 9-1-1 service**
The service is only available in certain areas. Visit www.textwith911.ca for a full list.

- Register at www.textwith911.ca**

Learn how text with 9-1-1 works

Visit www.ecomm911.ca for a special user guide

- When you need 9-1-1 remember to...**
 - Call 9-1-1 as though you were making a voice call and wait to receive a text message.
 - Answer the 9-1-1 operator's questions.
 - Don't disconnect until the operator tells you it's okay to.

If you have issues registering please contact your cellphone company or email info@textwith911.ca