



# CRD Emergency Operations



## Every Second Counts – Is Your Address Visible?

The Cariboo Regional District has a program with local sign companies for standardized house numbering signs. The program is available to all Cariboo-Chilcotin residents.

Visible, standardized signs make it easier for emergency responders to find a home or business address quickly in the event of an emergency. Often, emergency responders are travelling to remote locations with address signage that is barely legible, if there is a sign at all, and minutes can mean the difference between life and death.

The standardized design resembles a 5" X 12" license plate and includes reflective materials. The price is \$21.50 per plate plus taxes and available through the following participating companies:

### Quesnel

#### **Quesnel Sign Stop**

1907 Cariboo Hwy N.,  
Quesnel BC V2J 3P2  
250-992-9648

### Williams Lake

#### **Schickworks Signs & Stitches**

955B Mackenzie Ave. S.,  
Williams Lake, B.C. V2G 3X9  
250-398-6335

### 100 Mile House

#### **Heritage Signworks**

3 221A McDermid Rd.,  
100 Mile House, B.C. V0K 2E0  
250-948-1717

Order your address plate today and have the peace of mind that emergency responders will be able to find you when every second counts!



## Register today at [cariboord.ca](http://cariboord.ca) and click on the REGISTER HERE button on the homepage.

The Cariboo Chilcotin Emergency Notification System, serves the Cariboo Regional District (CRD), 100 Mile House, Quesnel, Wells and Williams Lake.

This system is managed by each local government for their respective areas.

The program is simple to register for online or by calling your local government office.

### Choose your notification

This system will be used to notify you about emergent, significant and time-sensitive emergency events affecting the area(s) you identify as important to you.

Each registrant can select several ways to be notified:

- landline
- cell phone
- a email
- text messages

Notification messages can be sent to you about incidents happening near your home, work, school, or other address locations you choose in your settings.



### Who can I contact if I have questions?

If you require further assistance or have questions regarding the Emergency Notification System, contact your local government online or by calling their respective office numbers.



[cariboord.ca](http://cariboord.ca)  
Telephone: 250-392-3351  
or 1-800-665-1636  
180 - D North 3rd Avenue,  
Williams Lake, BC V2G 2A4

[100milehouse.com](http://100milehouse.com)  
Telephone: 250-395-2434  
385 Birch Avenue,  
100 Mile House, BC V0K 2E0



[quesnel.ca](http://quesnel.ca)  
Telephone: 250-992-2111  
410 Kinchant Street,  
Quesnel, BC V2J 7J5

[wells.ca](http://wells.ca)

Telephone: 250-994-3330  
PO Box 219  
Wells, BC V0K 2R0



[williamslake.ca](http://williamslake.ca)  
Telephone: 250.392.2311  
450 Mart Street,  
Williams Lake, BC V2G 1N3

## REGISTER TODAY at [cariboord.ca](http://cariboord.ca)



The Cariboo Chilcotin

## Emergency Notification System

for all residents of:

the Cariboo Regional District

100 Mile House • Quesnel

Wells • Williams Lake



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# Frequently Asked Questions



## What is the Emergency Notification System?

Powered by Everbridge, managed by your local government, this service allows you to opt-in to receive notifications via phone calls, text messaging and e-mail, based on locations you care about. You can choose to receive notifications about emergencies that may affect your home, workplace, schools and more.



Email notifications will be sent from "noreply@emergencyalert.ca".



Telephone notifications will be sent from designated call display.



Text message notifications will be sent from 893364. You can save this number in your phone as "Emergency Notification"

## When will it be used?

This system will be used to notify you about emergent, significant and time-sensitive emergency events affecting your area. Your local Emergency Manager will send notifications regarding:

- Critical emergency notifications
- Evacuations and other emergency events

Notifications can also be sent to you about incidents happening near your home, work, school, or other address locations you choose in your settings.

Some notifications will require you to confirm receipt of the message. If you don't confirm receipt of the message, the system will try to reach your second contact number or email. The system will continue to contact you until it receives a confirmation of receipt.

## How will I receive the notifications?

The Emergency Notification System will send emergency messages to voluntary subscribers through the following means (depending on what method you select when signing up):

- landline
- cell phone
- email
- SMS text messages

Subscribers can set the order they would prefer to receive notifications during the signing up process. Account settings can be managed by the subscriber after signing up as well.

Please note: notifications will be sent only until you confirm that you have received them. For example: if you receive an alert to your landline and confirm you have received it, the system will stop trying to reach you.

## Why do you need my address?

Notifications can be sent out according to the geographic area affected. You can enter up to five addresses into the alert system. Addresses can include your workplace, children's school, daycare, home address, etc. Please note the system will only issue notifications for specific addresses and areas you identify as important to you when you register.

## Will I still get emergency notifications if I don't sign up?

No, you will only receive emergency notifications if you sign up for this free service. However, information will be available through the following channels:

- Cariboo Regional District, 100 Mile House, Quesnel, Wells, and Williams Lake websites and social media channels.
- door-to-door visits by emergency personnel (if necessary/if possible).
- Shared through local media coverage.

## What if my phone number or email address changes?

The system is only as good as the information you provide. If your contact information changes, please visit your profile and update your information. It is recommended to write down your username and password and keep it safe.

## What if I want to unsubscribe to the notifications?

You can contact your Emergency Notification System administrator through the contact information in this brochure or you can log into your account and delete it.

## Why can't I register as a family?

It is recommended you sign up for the alerts as an individual, rather than by family unit. This ensures the notification system reaches all parties through their own personal contact devices.

## Will my contact information be shared with others?

No. The information you provide will be used only by your local government for notification purposes. We will not give or sell your contact or location information to any vendor or other organization. All of your data will be hosted in Canada.

## NOTIFICATION SYSTEM TIPS

- ✓ Use your email address as your username to help you remember in the future.
- ✓ Write down your username and password in a safe location so that you can login and update your account on a yearly basis.
- ✓ When registering an address to receive notifications about, make sure the pin on the map is accurate for your location. This is a common error when individuals are not receiving accurate notifications.
- ✓ When you receive a notification, you will need to confirm that the notification was received in order to stop receiving messages. Reply YES to a text, click the link in an email, or press 1 at the end of the phone message.