



# SUPPORT SERVICES

## Resiliency Centre

- Set up by the CRD local governments to provide information and support programs for wildfire evacuees.
- The centre includes a variety of government and non-governmental resources as well as volunteers to support evacuees.
- The centre is a one stop shop where people can go if they have questions about the support available to them or if they need some help or counselling.
- Contact your local government for locations

## Red Cross

This is completely separate from an ESS. You have to register at each separately.

You may be eligible for assistance whether you are on Evacuation Alert or Evacuation Order. See the reverse side of this flyer for details.

Register:

- By phone at 1-800-863-6582
- or on line at [redcross.ca](http://redcross.ca)
- in person at the resiliency centre

## Samaritan's Purse

FREE assistance with disposal of fridges, freezers or the food in them. Also trained to help with sifting through ashes to find possessions and other relief efforts. Service is free. 1-866-628-6565

## Emergency Support Services (ESS)

This is completely separate from the Red Cross. You have to register at each separately.

ESS services are for people who have been evacuated. Register with the ESS so relatives who may be looking for you know where you are.

A reception centre is a safe place where people can receive:

- Information about the emergency
- Assistance meeting their basic needs like accommodations, food vouchers and essentials
- Help planning their recovery from the disaster
- Other primary and specialized services

If you require any assistance, you must register in person with two pieces of ID. To find an ESS reception centre near you call 1-800-585-9559.

## Stay informed

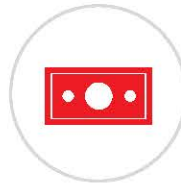
The Cariboo Chilcotin Emergency Notification System will provide you with a phone call, text or email when your address or area is on Evacuation Alert, Evacuation Order or when it is rescinded. Find the link to register at [cariboord.ca](http://cariboord.ca). If you do not have access to a computer, register for notifications by calling the CRD Williams Lake office at 250-392-3351.

Last updated: August 13, 2017

*building communities together*



# B.C. Wildfires: HOW THE RED CROSS HELPS



## ▶ Help for those who evacuated under an **EVACUATION ALERT** or **EVACUATION ORDER**

- A one-time payment of **\$600** per household
- A one-time payment of **\$300** to help support re-entry + 'after fire' kit

## ▶ Help for those who evacuated under an **EVACUATION ORDER** for **MORE** than 14 days

- A second **\$600** per household after 14 days, renewable until the Evacuation Order is lifted

## ▶ If you have **URGENT NEEDS**, you can still get help

### Emergency Social Services

(Government of B.C. ESS)

**1-800-585-9559**

Community Reception and  
Resilience Centres

### Canadian Red Cross

**1-800-863-6582**

Community Reception  
and Resilience Centres  
Outreach Teams in Communities

The Red Cross will continue to provide support in the weeks and months to come.

**We are here to help.**

*Please note: If we need more information to complete your registration, we will contact you.*

*If you have not registered, please call **1-800-863-6582** or visit **redcross.ca**.*

*You do not need to register again.*